S No	Bidder Name	RFP Document	RFP Page No. RFP Section	Content of RFP requiring Clarification(s)	Bidder Remarks	NISG Remarks
1	UnitedHealth Group Information Services Private Limited	Volume I	Annexure 5.1 - Softwares Used	RHEL 6.1 JBOSS 5.2	Kindly advise on the exact versions running in production from RedHat for OS and JboSS. As per "Attachment B to Annexure 5.2 – Logical Deployment of Applications in DC" below versions are also mentioned jboss-eap-5.1 jboss-eap-5.2 jboss-eap-6.2 Red Hat Enterprise Linux 6 (64-bit) Request you to please suggest the exact versions currently running in Production environment. As per OEM upgraded versions of Redhat and JboSS are already running. Kindly advise and provide your inputs	RHEL 6.1 JBOSS EAP 5.2, JBOSS EAP 6.2 However, Applications which are deployed on lower versions should be migrated to higher versions.
2	UnitedHealth Group Information Services Private Limited		Amendment 2	Table 2 : Radware	The AMC start and Expiry date is not mentioned.	All the AMCs of hardware are taken and valid upto 30.09.2017
3	UnitedHealth Group Information Services Private Limited		Amendment 2	IBM Storage SAN 2498 Switch - Qty 4 10358EX 108314M 10131LY 10358EG IBM System X3550 (HMC)- 1 IBM Storwize V7000 Expansion - 1	Kindly advise if all these components AMC also extended by 1 year as part of storage.	Yes
4	UnitedHealth Group Information Services Private Limited			IBM SYSTEM X3650 Serial N0-(99A3120)	AMC Taken by AHCT. Please share the AMC details for IBM SYSTEM X3650 Serial N0-(99A3120)	AMC needs to be taken by bidder
5	UnitedHealth Group Information Services Private Limited	Volume I	Annexure 5.1 - Softwares Used	MySQL - MHSS ,104 call center	Kindly advise the version of MySQL running. Is it a community edition. What is the current support for MySQL DB	No support contract in place. Community edition of MySQL is being used.
6	UnitedHealth Group Information Services Private Limited	Volume I	Annexure 5.1 - Softwares Used	Annexure 5.1 - Softwares Used	Does the bidder need to upgrade all the softwares like Operating System, Database, virtualization, Application servers or bidder can provide the ATS extended support from OEM	Yes.
7	UnitedHealth Group Information Services Private Limited	Volume I	Annexure 5.1 - Softwares Used	Softwares - Zimbra Mail Server and other Open source softwares	Kindly advise if community version open source like Zimbra Mail server is being used. Kindly suggest if all softwares need to be upgraded	Yes. Softwares can be upgraded If required.
8	UnitedHealth Group Information Services Private Limited	Volume I	Annexure 5.1 - Softwares Used	Bio Metric (FP Verify)	Please advise on the OEM for Bio Metric (FP Verify). What is the scope of work for Bio Metric (FP Verify)	OEM provides the server component. For all updates & enhancements, SI should take the support from OEM for the entire period.
9	UnitedHealth Group Information Services Private Limited	Volume I	Local Servers & Other Servers	IBM SYSTEM X3650 Quantity-6 NORTEL5530-24TFD Quantity-2 AMC Taken by AHCT	As per document AMC Taken by AHCT. Kindly provide the details for AMC as no AMC dates are provided. Please advise if bidder needs to provide AMC support for these servers	As per the sizing done by bidder, if required, AMCs can be considered.
10	UnitedHealth Group Information Services Private Limited	Volume I	Local Servers & Other Servers	Dell Inc. PowerEdge 2950 - Qty 6 IBM System x3650 - Qty 2	As per document RECEIVED FROM HMRI . Please advise if bidder needs to provide AMC support for these servers	As per the sizing done by bidder, if required, AMCs can be considered.
11	UnitedHealth Group Information Services Private Limited		Amendment 2	IBM Power 550 (8204 E8A 06724B4)	The server is not mentioned in RFP document but part of AMC renewal. Request you to please share the location and role of this server	Development DB server. It is located in TCS Data Center
12	UnitedHealth Group Information Services Private Limited	Volume I	Attachment A to Annexure 5 2 Hardware Asset Details	IBM power series - Oracle DB	Kindly advise if Trust has Test/Stage and Development envrionment for Oracle Database on IBM P series servers	Currently NO.