CIRCULAR


Sub: AHCT- Operation Wing – Medco initiated cases pending with Mithra for more than 7 Days will be auto cancelled by the system itself – Intimation – Reg.

Ref: SCA - 40 Term 11: Service Level Agreements (SLAs): SNo: 2

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It is to inform that as per the SCA 40 Term 11: Service Level Agreements (SLAs): S.No 2 for submission IP to Preauthorization time limit is 3 days. But it is noticed that old cases are being forwarded by Mithra currently. Hence it is decided that MEDCO initiated cases are to be forwarded by Mithra within 7 days. If MEDCO initiated cases are not forwarded by mithra within 7 days the cases are to be Auto cancelled by the system itself. This Auto cancellation will be implemented with effect from Dt. 20.9.2016

Hence all the NWHs here by informed that the MEDCO initiated cases pending with Mithra for more than 7 Days will be auto cancelled by the system itself.

Chief Executive Officer
Aarogyasri Health Care Trust

To
All the NWHs

Copy to
The CMA, AHCT
The EO (Admin), AHCT
The EO (P&C), AHCT
The General Manager, (Foss), AHCT
The General Manager, PMU wing, AHCT

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