

# Aarogyasri Health Care Trust

## (A GOAP Trust)

### C I R C U L A R

AHCT/PC/2/SUB-3/2012/49, Dt. 17.09.2012

Sub: AHCT - Reimbursement of cost of pre-registration investigations – Clarification  
- Reg.

----0----

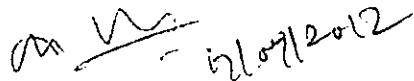
It is observed that the Aarogyasri patients are subjected to initial evaluation by paying expenses for consultation and tests in some of the network hospitals either within the hospital or outside diagnostic centre by delaying the registration. These patients are sent to the Mithra for registration after the evaluation. This is leading to beneficiaries paying out of pocket expenses before they are registered as Aarogyasri beneficiaries, which is against the principle of cashless treatment envisaged under the scheme as these investigations are part of packages. Trust is receiving number of complaints and hospitals are reimbursing the payments after the intervention of Trust.

Trust will take disciplinary action against hospitals resorting to such practices. the issue was discussed in the Trust and following clarification is given with regards to reimbursement of investigation costs under the scheme.

**“No claim of hospital shall be entertained unless the hospital refunds the cost of relevant investigations (as per the diagnostic guidelines prescribed in the manual) done within one month prior to the registration in all pre-authorisation approved cases in order to ensure cashless treatment to the beneficiary in case of use of these reports for establishing the diagnosis and obtaining pre-authorization. The entire amount as per the bills produced by the beneficiary shall be immediately refunded.”**

It is reiterated that no hospital intending to continue under Aarogyasri shall alter the existing terms of coverage under the cashless packages of the scheme. The hospitals shall ensure immediate registration of all the patients approaching with white ration card before being evaluated in order to avoid the above situation and ensure cashless treatment to the beneficiary. It shall also be the responsibility of network hospitals to verify all their cash patients in case they possess a white ration card.

(This has the approval of CEO)

  
Executive Officer (P & C)

To  
The MD/CMD/CEO/Superintendent of all network hospitals.  
The General Secretary, ASHA, Hyderabad.  
The Secretary, APNA, IMA Building, Koti, Hyderabad.

Copy to:  
Heads of the Departments of AHCT  
GM(PMU) to upload the circular in the web portal.  
JEO(FOSS) to communicate the field staff.  
Spl. Asst. to CEO